

WorkStep Roadmap

Now (Next 3 months)	Next (Next ~6 months)	Later (Active Exploration)	Done (Recently Released)
WhatsApp Ability to send surveys through WhatsApp in lieu of SMS.	PIT Improvements Better support for viewing results across a series of PIT surveys. Allow editors to self-service all aspects of their PIT survey set-up.	AI Assistant V2 Additional maneuvers available in the assistant such as responsiveness, opportunities and topics.	Hub 2.0 Ability to update contact info, inclusion of comms & notifications of unanswered surveys.
AI & comment insight improvements A set of improvements to comment Insight accuracy, neutrality, traceability, and topic stability.	Temporary Access Ability for admins to grant temporary access to select users.	Info Gathering Surveys Better support for surveys where the use case is to collect information tied to a specific respondent.	Role Based Filter Access Ability for admins to configure which users see which filters.
	Lifecycle Change Surveys Ability for surveys to be triggered off of events other than tenure.	Arbitrary PIT Recipients Ability to send Point in Time surveys to recipients that do not have a hire record with WorkStep.	
	Google Survey Translations Automatically translate all survey copy through Google translate.		

**Items on our roadmap are subject to change as requirements are defined.*